



Oncology Massage Limited (OML) Code of Practice for Therapists

This Code of Practice applies to both Massage Therapists and Beauty Therapists trained by, and registered with, OML. By upholding this code, Therapists demonstrate their commitment to competent and professional care.

1. Safety

a. Education

Any OML-trained Therapist advertising or promoting themselves as such shall be a fully qualified, registered massage practitioner, and with current professional indemnity and public liability insurance.

b. Competence

OML-trained Massage Therapists and OML-trained Beauty Therapists must have been deemed 'competent' on all levels of assessment of Oncology Massage Module 2 (OM2), Oncology Massage Module 4 (OM4), or Oncology Massage for Beauty Therapists (OMBT). In cases where practical skills require reassessment with more than one facilitator, the Therapist's practical may require filming after the Therapist has provided signed consent.

c. Scope of Work

The Therapist shall not provide services outside of their education, knowledge and experience.

d. Right of Refusal

The Therapist shall decline to use any massage technique or degree of pressure that they judge may be detrimental to either client or Therapist.

e. Consultation

If the Therapist encounters an unfamiliar condition that cannot be adequately evaluated through research, the Therapist shall consult with, or refer the client on to, a knowledgeable professional to determine the best course of action.

- f. Medical Referral
The Therapist shall refer the client to a medical professional if the Therapist is concerned that the client has a condition requiring medical diagnosis or treatment.
 - g. Diagnosis
The Therapist shall not diagnose any medical condition.
 - h. Health History/Condition
In order to accurately ascertain the client's health and provide for the safest care, the Therapist is responsible for inquiring about the conditions that determine adaptations to their massage techniques.
 - i. Safe Environment
The Therapist shall provide a safe and clean environment for massage. Specific care will be given to accessibility, safety, sanitation, and comfort. Equipment and supplies will be clean and sanitary. Oils, lotions and creams will be evaluated for potential reactions or complications.
 - j. Client Wishes
The Therapist shall respect the client's wishes to limit or stop the massage.
 - k. Client/Patient Notes
In order to adequately track progress and provide a more complete assessment of the client's ongoing condition, the Therapist shall keep progress notes on the client.
2. Ethics
- a. Commitment to Work
The Therapist shall be fully focused and engaged during the session, avoiding distractions that diminish the work or suggest that less than full attention is being paid.
 - b. Undue Influence
The Therapist shall not negatively influence the client by a suggestion or recommendation that is outside the Therapist's scope of practice. Negative influence includes redirecting the client's course of medical care, exploiting the client for personal gain or entering into a

personal relationship. The Therapist will refrain from discussing their own medical history with the client.

c. Draping

The Therapist will utilise draping practices that do not expose areas of the body unnecessarily. The Therapist will also respect the client's desires for specific areas, if any, to remain clothed or draped.

d. Areas to be Massaged

Prior to the session, the Therapist shall discuss with the client the areas of the body to be massaged and shall proceed only after clear consent is received.

e. Consent to Massage Plan

Prior to the session, the Therapist shall discuss with the client the proposed massage modalities and methods to be used and shall proceed only after clear consent is received.

f. Boundaries

The Therapist shall avoid entering into any relationship outside of the Therapist/client relationship that may impair the judgment of Therapist or client.

3. Confidentiality

a. Protection of Confidentiality

The Therapist is responsible for knowing and following industry standard Codes of Practice regarding confidentiality.

b. Storage of Records

The Therapist shall store all records securely to maintain confidentiality.

c. Disposal of Records

The Therapist shall destroy unneeded records securely to maintain confidentiality.

4. Legality

a. Laws and Requirements

The Therapist shall comply with all applicable local, state and federal laws, regulations and ordinances.



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- b. Discrimination
The Therapist shall not discriminate with respect to gender, race, colour, creed, sexual orientation, religious preference or any other factor prohibited by law.
 - c. Accurate Records
The Therapist shall maintain accurate records reflecting the client's ongoing progress that are consistent with state and local law.

5. Professionalism

- a. Appearance
The Therapist shall maintain a professional appearance when interacting with clients or medical professionals.
- b. Conduct
To cultivate mutual respect, the Therapist's conduct with clients and medical professionals shall be courteous and professional.
- c. Professional Courtesy
The Therapist shall respect the qualifications and abilities of physicians and other medical professionals. With the client's prior approval, the Therapist shall share information with the client's care team to provide for the best interest of the client.

I have read and now acknowledge the OML Code of Practice for Therapists:

Name:	
Signature:	
Date:	

NB: ALL pages are to be initialled and your full signature must appear on the last page. Partially-completed documents WILL NOT be accepted. Once completed, please scan and email to info@oncologymassagetraining.com.au OR post to OML, PO Box 109, Deakin West ACT 2600